



# THE PENNSYLVANIA HOTEL & LODGING PROMISE

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## Protecting Employees & Guests

To help ensure everyone's safety as we welcome you back into our lodging establishments, we ask that we make the following promises to each other.

### Our Promise to You

- Continue leading in safe sanitation practices
- Continue training staff on hygiene and environmental safety
- Administer health surveys to all staff prior to shift start
- Our indoor & outdoor amenities meet all physical distancing guidelines
- Hand sanitizer/hand washing stations are at all entrances & public areas
- Increase length of time between vacancy and cleaning rooms
- Clean and sanitize common areas and surfaces regularly
- Clean and sanitize all tables and hard surfaces after every use
- Place settings, utensils, menus, and condiments in our dining areas are sanitized after every use or are single use

### Your Promise to Us

- If you have been exposed to COVID-19 recently or have symptoms of COVID-19 (fever, cough, shortness of breath, chills, sore throat, or new loss of taste or smell), please help us keep everyone safe by staying home.
- If you have underlying health conditions or are otherwise concerned about contracting COVID-19, please follow all safety procedures recommended by health authorities, such as the use of face masks, frequent handwashing.
- If you have any questions about the Pennsylvania Restaurant Promise, please ask for a manager who will be happy to assist you.

#### More about the Pennsylvania Hotel & Lodging Promise

*The Pennsylvania Hotel & Lodging Promise is a set of voluntary commitments by the hotel or lodging establishment to its employees and customers for the COVID-19 recovery period. When customers see The Pennsylvania Hotel & Lodging Promise, they know that the facility has committed to taking appropriate action to protect their employees and customers and that they are taking a leadership role in protecting their community. PRLA makes no warranties with respect to the ultimate effectiveness of the Promise program, and assumes no responsibility for assuring compliance by any restaurant or hotel with such guidelines.*



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